

MERRY CHRISTMAS & HAPPY NEW YEAR!

Spam Protection

Quicksilver's new Spam Protection service has detected almost 200,000 Spam emails this month - that's a lot of junk email!



Quicksilver's Spam Protection uses a points system to score suspect emails coming in to your Quicksilver mailbox. If it scores over the threshold it is identified as Spam, and sent off to your Spam Vault where you can view it if you wish and delete it.

You can log into your Spam Vault in your webmail at <http://webmail.quicksilver.net.nz>

Spam in your Spam Vault will be automatically deleted after 14 days.

All Quicksilver customers receive FREE Spam and Virus Protection.

Xmas Gift Vouchers

Quicksilver's Xmas Gift Vouchers are perfect hassle-free Xmas gift for your friends and family.

They are available in \$25 or \$50 amounts, and can be redeemed against any of our products or services.

We'll even deliver the voucher in a special Xmas card, with your personal message, and we'll include free delivery anywhere in NZ. If you pay by Credit Card or Direct Debit, you can bill it to your Quicksilver monthly account.

Bonus Credit!

Order a Xmas Gift Voucher for a friend, and we'll credit your account, \$5 with a \$25 voucher, and \$10 credit with a \$50 voucher.

(Note: the bonus credit offer is available for Gift Vouchers purchased as gifts only. Gift Vouchers may not be redeemed on your own account)

To order your Xmas gift voucher, send email to sales@quicksilver.co.nz with details of where you'd like the gift delivered and your personal message.



New Quicksilver Website

Watch out for the launch of our new website coming soon, featuring news, weather, and a fresh new look!

Save on Tolls and Internet

Sign up for tolls & internet with Quicksilver and you could save money on your internet account.

Neon:	\$19.95 per month
Jetstart ADSL:	\$31.95 per month
Jetstream ADSL:	\$10.00 per month

Prices include GST

Xmas Tolls Special

We're making it even more affordable to stay in touch with friends & family over the Christmas and New Year period, with special Christmas rates over the holiday period. These rates apply to 24th, 25th, 26th, and 31st December, and 1st, 2nd of January.



South Korea: 7.9c
UK/USA/Australia: 10c

Prices are per minute, and excluding GST

Quicksilver's Direct Dial Tolls

- No joining fee
- No minimum monthly spend
- Great low rates all day, every day
- Choose 3 Favourite Countries for further discounts
- NZ Nationwide from 15c
- NZ land-to-mob from 42c

(prices shown exc. GST)

For more information, or to sign up

www.quicksilver.co.nz/tolls.htm

Speed up your Dialup!

Quicksilver's Slipstream speeds up web browsing and email, by up to 3 times the speed for just \$10 extra per month.

No special modem is required, it is available in all areas of NZ, and takes 5 minutes to set up.

If you have a Quicksilver dialup account, apply for your FREE one month trial here:

www.quicksilver.net.nz/slipstream.php

FREE Online Xmas Cards

Send a bit of Christmas cheer to your friends and family with FREE online Christmas cards. These are great for overseas friends, and you can choose the date for it to be sent, so queue them up now!

We've also got Xmas pages where you can find links for shopping online, send an email to Santa, and more

www.quicksilver.co.nz/xmas

Helpdesk Holiday Hours

Here are our helpdesk opening hours over the Xmas & new Year Period:

Wed. Dec 10th:	8:30am to 7pm
Xmas Eve:	8:30am to 7pm
Xmas Day:	Closed
Boxing Day:	9am to 5pm
New Year's Eve:	8:30am to 7pm
New Year's Day:	Closed
2nd January:	9am to 5pm

Normal hours resume on 3rd January (8:30am to 10pm, 7 days)

CONTACT DETAILS

Postal: PO Box 99856, Newmarket, Auckland
Office: Level 3, Textile Centre, Kenwyn Street, Parnell, Auckland
Office Hours: 9am to 5pm weekdays
Phone: (09) 916 0300
Fax: (09) 916 0301
Email: sales@quicksilver.co.nz
Corporate Website: www.quicksilver.co.nz
Members' Website: www.quicksilver.net.nz
Webmail page: webmail.quicksilver.net.nz

Helpdesk: (8.30 AM to 10 PM, 7 days, Public Holidays 9 AM to 5 PM):
0508 QSILVER (0508 774583)

Dialup numbers (see www.quicksilver.net.nz/help_connect.html for a full list):
 Auckland: 9160210, 9774100
 Hamilton: 9575500
 Christchurch: 9400100, 9615922
 Palmerston North: 9520800
 Wellington: 9168000
 All other areas: 086745837

Customer Profile

www.rembrandts.co.nz

Rembrandts Patisserie & Chocolaterie



Rembrandts Patisserie was opened on the 21st November 1996, after years of planning and dreaming by both Peter and Bridget Rood. Peter began his training in Wellington with his father before heading to Europe where he trained for a further five years in Holland and Belgium mastering the art of chocolate making. Peter comes from a family with 120 years experience in the baking industry and 5 generations of Bakers. As you can imagine a lot of recipes have been swapped and traditions

formed to ensure that the quality is always upheld within the family. The quality you get at Rembrandts.

Rembrandts prepare exquisitely crafted gateaux & handmade Belgian chocolates in their patisserie at 371 Remuera Road, Auckland.

They specialise in fine gateaux for weddings, birthdays, Christmas and other special occasions.

Christmas Selection

Rembrandts have a wonderful selection of traditional Christmas baked goods, from Christmas Mince Tarts, to Christmas Loaves (Weinacht Stollen) and Christmas Cakes. Ring and ask for their Christmas Selection Price list!

All the staff at Rembrandt's take a great pride in their levels of personal service.

It is for this reason that you'll find a welcome that is second to none



Contact Details

You will find them at 371 Remuera Road, at the junction of Victoria Avenue and Remuera Rd in Auckland.

Phone: 09 520 2900

Fax: 09 520 2500.

Email: rembrandts@quicksilver.net.nz

www.rembrandts.co.nz

Business Watch

Take Control of your Business Email...

Q-biz Mail Server is a complete small business email solution, with a very affordable monthly fee.

Q-biz has been developed for businesses ranging from small to large to manage their business email addresses, without the expense and security risks of a traditional mail server.

It's easy to use, and accessible from any computer with an internet connection, so you can manage your business on the go.

It also has built in Virus and Spam protection for your peace of mind.

Features include:

- Advanced Spam Protection
- Content Filtering
- Reporting
- Black/White list filtering

Take Control
of your
Business Email
from
\$39.95
per month

Add Q-biz Mail Server to your existing domain name hosting with Quicksilver, or register a new domain name for your business.

Q-biz Mail Server allows you maintain complete control over your business email, with an easy to use system that allows you to add and remove staff from your email system, as well as monitor and maintain your business email, and stay in touch with your customers more efficiently.

www.Q-biz.co.nz

Surfing with Quicksilver

CHRISTMAS SHOPPING ONLINE

Real Groovy Records
www.realgroovy.co.nz

Foodlovers Online Store
www.foodlovers.co.nz/store

The Great NZ Christmas Cake Company
www.giftsolutions.co.nz

NZ Flowers
www.nzflowers.co.nz

Jan Maree Flowers & Gifts
www.janmareeflowers.co.nz

Wild Poppies
www.wildpoppies.co.nz

Nature Baby
www.naturebaby.co.nz

Dick Smith Electronics
www.dse.co.nz

Ezibuy
www.ezibuy.co.nz

Iko Iko
www.ikoiko.co.nz

Fine Wine Online
www.finewineonline.co.nz

Smoke CD's (NZ)
www.smokecds.com

MagShop
www.magshop.co.nz

Smith & Caugheys
www.smithandcaugheys.co.nz

Send-a-Box
www.sendabox.co.nz

My Goodness Gift Baskets
www.mygoodness.co.nz

Designer Gift Boxes
www.presents.co.nz

Adopt-A-Star
www.stardome.org.nz

Digital Cameras Online
www.digitalcameras.co.nz

Buy Xmas Groceries Online
www.foodtown.co.nz

Gourmet Hawkes Bay
www.gourmethawkesbay.co.nz

Gifts To Remember
www.remember.co.nz

IQ Toys
www.iqtoys.co.nz

MollyJay Gifts for Babies & Kids
www.mollyjay.co.nz

Beauty Direct
www.beautydirect.co.nz

Xmas Hams Online
www.xmasham.co.nz

EcoStore
www.ecostore.co.nz

Bubbly & Brië
www.bubblyandbrie.co.nz

Tips for Shopping Online

- Look for the padlock in your browser for secure transactions
- Look for clues that the retailer is credible. Do they have physical premises, or an address on their website, are they a well known name. Do they have a sound money back policy?
- Look for a contact telephone number you can use if things go wrong.
- If you don't get the goods you've bought, phone the credit card company.
- Always check your credit card statement when it comes in and immediately report any transactions you haven't made.
- Make sure you know the real costs, including shipping and any taxes.
- Make sure you know which currency you are shopping in!

